

Module 6, Touch point 2. Handout 1

Facility X case study

The below dashboard presents data collected through routine health information systems (NCD app, Techo, HMIS etc.) for Facility X. Facility X is a sub-health centre in Bhavnagar district. There are 5 ASHAs, one CHO, one MPW-M and one FHW at Facility X. The dashboard presents data in tables and graphs. The data are for one whole financial year, divided into 4 quarters, as below:

- Quarter 1 (Q1): April, May, June
- Quarter 2 (Q2): July, August, September
- Quarter 3 (Q3): October, November, December
- Quarter 4 (Q4): January, February, March

The duration of each quarter is similar to a trimester in a pregnancy. Showing the same indicator for more than one time point helps to see changes (increase or decrease) in the indicator over time.

Table of facility X's key performance indicators

	Q1	Q2	Q3	Q4
Infrastructure branding	Yes	Yes	Yes	Yes
BP machine present	No	Yes	Yes	Yes
Glucometer present	No	Yes	Yes	Yes
% essential medicines available	50	70	100	100
% essential diagnostics available	50	50	50	100
Monthly JAS meeting conducted	Yes	No	Yes	Yes
Community health officer in position	Yes	Yes	Yes	Yes
Minimum of 2 MPWs (Male, Female) in position	No	No	No	Yes
% required ASHA available	90	100	100	100
Cumulative percentage of population $\geq 30y$ whose CBAC form is filled	63	70	79	86
Cumulative percentage of population $\geq 30y$ screened for hypertension	7	16	30	51
Cumulative percentage of population $\geq 30y$ screened for diabetes	7	16	30	51

Select graphs of facility X's performance indicators

